

## **Our Vision. We believe:**

- adults and children with a learning disability or autism and other disabled people should be able to lead fulfilling lives and achieve their aspirations and potential

## **Our Values. We are committed to:**

- delivering high quality, cost-effective services.
- a person-centred approach.
- equality and diversity.
- social inclusion and community participation.
- helping people achieve individual outcomes.
- safety in the delivery of our services.
- working in partnership.
- achieving social change at community level.

## **Outcomes. Our overall aims are to:**

- reduce isolation amongst people with a learning disability and help people develop networks of support.
- improve life skills, promote independence and enable choice and control.
- support parents and carers.
- raise awareness, promote inclusion and equality and bring about social change.

## **Business Objectives. Our specific priorities for 2019 to 2024 are to:**

- *Service development*
  - Increase local provision of specialist children and adult services and support for people during transition to adulthood.
  - Strengthen our role in supporting service users to identify and meet individual goals.
  - Help individuals and families to have access to specialist advice and support.
  - Ensure safeguarding remains embedded in every aspect of service delivery.
- *Community development*
  - Support people with a learning disability to develop a stronger collective voice and work with other communities to achieve social change.
  - Increase participation of children and adults with a learning disability in mainstream activities through providing organisations with training and support alongside direct support to individuals.
- *Service support*
  - Ensure Sutton Mencap's current and future premises and infrastructure needs are met.
  - Maximise efficiencies and service improvement through further use of digital technology.
  - Maintain income levels through fundraising and appropriate pricing of services.
  - Ensure staffing arrangements are in place to support delivery of the plan.